

This service can help you to:

- Access *My Aged Care*
- Connect with local support services
- Navigate aged care assessments
- Build capacity towards independent living
- Understand the different home help packages accessible through government funded aged care providers

Eligibility

Advanced care finder is available to people who:

- are eligible for *My Aged Care* (people aged over 65, and aged over 50 for Indigenous and Torres Strait Islander people)
- do not have existing supports available to assist with navigating services
- require intensive support to navigate and access aged care services

Referrals and bookings

We also welcome referrals from all services, including self referrals from people living in Barwon, Central Highlands, South West and Wimmera regions.

To book an appointment or learn more about this service please contact us.

Fees

There is no charge to access this service.

About us

At CatholicCare Victoria we are committed to empowering communities and building strength and resilience, to enable everyone to reach their full potential and live life to the full.

Our services are available to all individuals or groups regardless of cultural background, religious beliefs, gender or economic status.

CatholicCare Victoria is the social service agency of the Catholic Archdiocese of Melbourne and the Catholic Dioceses of Ballarat, Sandhurst and Sale.

Contact us

T 1800 123 CCV / 1800 123 228
E carefinder@catholiccarevic.org.au

Ballarat
4-6 Peel Street,
Ballarat VIC 3350

Horsham
107 Firebrace Street,
Horsham VIC 3400

Geelong
100 Brougham Street,
Geelong VIC 3220

Warrnambool
142 Timor Street,
Warrnambool VIC 3280

This program is supported by Western Victoria Primary Health Network under the Australian Government's Primary Health Networks Program.

Advanced care finder



www.catholiccarevic.org.au

CatholicCare Victoria acknowledges the history, culture, diversity, and value of all Aboriginal and Torres Strait Islanders, and pays respect to their Elders past and present, as well as acknowledging future generations.

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Support to access aged care and community services

If you need help to understand, access and navigate aged care services, this program might be for you.

Our team works with people who need assistance in accessing and navigating the aged care system, and who are unable to receive help from family or carers. We will work with you to discuss your needs and help you to understand the different types of supports available.

Our goal is to ensure you connect with services that will be most suitable to your needs.

Connect into a range of services

Our Advanced care finder team can connect you into supports and services including:

- My Aged Care, including online services
- Health services
- Mental health support services
- Social support services
- Housing and homelessness support services
- Drug and alcohol support services
- Community groups
- Services that support independent living
- Services that promote wellbeing and inclusion.

Find support, the way you want it

The Advanced care finder program provides flexible, safe and tailored support to suit your needs.

Our team can provide support to you at home, in your community, in one of our offices or even over the phone.

We listen to your story and experiences, so that we can understand your needs and provide you with the best support possible.

To ensure our service is accessible to all, we can also provide access to:

- Translation services
- Auslan Connection
- Indigenous interpreting services
- National Relay Services.

View all programs and services on our website at www.catholiccarevic.org.au



Understanding and accessing aged care services can be overwhelming.

We can help you get the support you need, so you don't fall through the gaps.