

Finding the right housing, access and support programs:

At CatholicCare Victoria we offer a range of services to suit the needs of our local communities.

If you're not sure what service is right for you or your family, contact us to discover how we can best support your needs.

Other services you may be interested include:

- Advanced care finder
- Clemente Higher Education
- Community Connections
- Housing Support for the Aged
- Supporting Connections

There is no charge to access this service

Individuals, carers, and family members living in the City of Ballarat, Moorabool Shire, Hepburn Shire and Golden Plains Shire can access this service by calling (03) 5337 8999.

Community service organisations and health professionals can also make referrals to the program.

About us

At CatholicCare Victoria we are committed to empowering communities and building strength and resilience, to enable everyone to reach their full potential and live life to the full.

Our services are available to all individuals or groups regardless of cultural background, religious beliefs or economic status.

CatholicCare Victoria is the social service agency of the Catholic Archdiocese of Melbourne and the Catholic Dioceses of Ballarat, Sandhurst and Sale.

Contact us

Ballarat Office
4-6 Peel Street North
Ballarat VIC 3350
T (03) 5337 8999

The Access and Support Program is a part of the Housing, Access and Support Team.

Access and Support Program



www.catholiccarevic.org.au

CatholicCare Victoria acknowledges the history, culture, diversity, and value of all Aboriginal and Torres Strait Islanders, and pays respect to their Elders past and present, as well as acknowledging future generations.

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The Access & Support program advocates for people, who, due to diverse needs or barriers, have been unable to access services to maintain independent living.

Do you have an illness or a disability, or do you provide care for another person who has an illness or a disability?

Or do you belong to any of these groups?

- Financially and/or socially disadvantaged
- Dementia or cognitive impairment
- Live in a rural or remote area
- Veteran
- Homelessness or at risk of homelessness
- Identify as LGBTIQ+
- On carer's leave
- From a culturally or linguistically diverse background
- Aboriginal or Torres Strait Islander

Are you under 65 years of age?

An Access and Support Worker can:

- Assist you to access services that are available to keep you living in your home as safely and independently as possible.
- Assist you to get help in your home, complete referrals to services, and liaise with Service Providers to ensure that your needs are being met.
- Provide information about Living at Home Assessments, the NDIS process, and other services.
- Support you to understand the medical evidence, criteria, and eligibility for NDIS and Centrelink applications, and/or, reviews.
- Assist with completing paperwork and/or online applications.
- Providing support to address your goals and needs, including assisting with referrals to other organisations and social programs.



We can connect you with services and supports to enhance your wellbeing, empowering you to live more independently.