

## Finding the right housing, access and support programs:

At CatholicCare Victoria we offer a range of services to suit the needs of our local communities.

If you're not sure what service is right for you or your family, contact us to discover how we can best support your needs.

Other services you may be interested include:

- Access and Support
- Advanced care finder
- Clemente Higher Education
- Housing Support for the Aged
- Supporting Connections

## There is no charge to access this service

Individuals, carers, family members and communication organisations can access the service or make referrals by calling (03) 5337 899.

## About us

At CatholicCare Victoria we are committed to empowering communities and building strength and resilience, to enable everyone to reach their full potential and live life to the full.

Our services are available to all individuals or groups regardless of cultural background, religious beliefs or economic status.

CatholicCare Victoria is the social service agency of the Catholic Archdiocese of Melbourne and the Catholic Dioceses of Ballarat, Sandhurst and Sale.

## Contact us

Ballarat Office  
T (03) 5337 8999  
4-6 Peel Street North  
Ballarat VIC 3350

*The Community Connections Program is a part of the Housing, Access and Support Team.*

## Community Connections



[www.catholiccarevic.org.au](http://www.catholiccarevic.org.au)

CatholicCare Victoria acknowledges the history, culture, diversity, and value of all Aboriginal and Torres Strait Islanders, and pays respect to their Elders past and present, as well as acknowledging future generations.

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ABN 51 857 084 361

 **CatholicCare**  
**VICTORIA**  
*Strengthening families & communities*

## Support for people with complex needs

The Community Connections outreach service provides advocacy support and referrals to essential health and social services.

## If you are experiencing housing stress, or do not have secure accommodation, we are here to help you.

- Are you homeless or at risk of homelessness?
- Is your tenancy at risk and do you need help finding accommodation?
- Do you need assistance with accessing other health and community services?
- Are you between ages 18 to 64?

## A Community Connections Case Manager can work with you and advocate on your behalf by:

- Assisting you with referrals to housing services e.g. public housing, supported residential services, and community or cooperative housing organisations.
- Assisting you with completion of housing application forms, including the Victorian Housing Register.
- Supporting you with sourcing short and long-term accommodation.

## A Community Connections Case Manager can also:

- Identify unmet social, health, financial and emotional needs, and help you to access health and community services, to assist with personal care and ongoing supports.
- Link you to services that assist with daily living activities including health and disability providers, and participation in social activities.
- Arrange referrals to other appropriate and specialist services e.g. financial and legal services.



**We can advocate and refer you to specialist services that suit your specific needs.**